

NORTH FLORIDA HEALTH CORPS

Member Service Description

I. Site Information

Site Name and Location:

**Sulzbacher Center
611 E. Adams St
Jacksonville, FL. 32202**

Organization Description and Mission:

The mission of The Sulzbacher Center is "To empower homeless and at-risk men, women and children to achieve a better life through a full range of services, both direct and in collaboration with community partners, thus renewing hope and restoring lives back into the fabric of the community".

The Sulzbacher Center medical services are designed as part of a community wide "Safety Net" of health care. As part of this system for over ten years the Center has evolved into a Federally Qualified Health Care Facility - one of two in the local system. The Center's dental clinic is the only functional adult indigent dental service in the area.

Site Mentor assigned to support member:

**John Bowls
Director of Patient Services**

II. Service Description

Service Goals:

First quarter goals:

***Complete 300 patient assistance applications or reapplications to patient assistance programs.
Complete 10 referrals to the Smoking Cessation program.***

Second quarter goals:

***Complete 300 patient assistance applications or reapplications to patient assistance programs.
Complete 10 referrals to the Smoking Cessation program.***

Third quarter goals:

***Complete 300 patient assistance applications or reapplications to patient assistance programs.
Complete 10 referrals to the Smoking Cessation program.***

Fourth quarter goals:

***Complete 300 patient assistance applications or reapplications to patient assistance programs.
Complete 10 referrals to the Smoking Cessation program.***

Outcome Measures:

First quarter:

By the end of the member's first quarter of service the member will have completed at least 300 patient assistance applications.

By the end of the member's first quarter of service the member will have referred at least 10 patients to tobacco cessation program.

Second quarter:

By the end of the member's second quarter of service the member will have completed at least 300 patient assistance applications.

By the end of the member's second quarter of service the member will have referred at least 10 patients to tobacco cessation program.

Third quarter:

By the end of the member's third quarter of service the member will have completed at least 300 patient assistance applications.

By the end of the member's third quarter of service the member will have referred at least 10 patients to tobacco cessation program.

Fourth quarter:

By the end of the member's fourth quarter of service the member will have completed at least 300 patient assistance applications.

By the end of the member's fourth quarter of service the member will have referred at least 10 patients tobacco cessation program.

- a. Describe the skills the Corps members will learn as a result of the stated service.

The AmeriCorps member will learn to facilitate tobacco cessation classes and educate on the impact of tobacco use. The member will be able to contribute to the overall health of the indigent population by helping in the procurement of medications for each patient. Finally, the member will experience working in a dynamic team environment that delivers care from a holistic approach, considering not only the health needs of the individual but also the social and daily living challenges of the persons we serve.

- b. List any additional service responsibilities:

III. Logistical Information

Expected Schedule for Providing Service Hours to Site:

Monday thru Friday 8:30am to 5pm.